

City of Jersey City - JC SHOVELS APPLICATION FOR SENIORS

JC Shovels is in its second year and is a partnership with Health & Human Services (HHS). This initiative aims to help low-income seniors and disabled homeowners with snow removal. Please read these guidelines before filling out an application.

Guidelines

The qualifications for the JC Shovels Program are:

- o Participants should be disabled or 60 years of age or older.
- Own <u>and</u> live in the property where the service will be provided (owner occupied, primary residence).
- Lack the resources to shovel snow (cannot afford professional service, do not live with or near able-bodied relatives).
- o Home must be a one- or two-unit home occupied by qualifying applicants.
- Resident must meet income requirements.

Services

The following are the services that participants can expect to receive from the JC Shovels program:

- Workers are expected to shovel the front sidewalk and path to the main entrance of the house.
- Workers are **NOT** to shovel driveways or private walkways.
- If your property is on the corner, both walkways will be shoveled and a path to the street crossing will be created.
- Workers are to shovel all walkways and paths.
- Workers are <u>NOT</u> to accept money for service being provided and <u>NOT</u> for any reason to enter the homes of any senior/disabled individuals.
- Workers will be provided with shovels by the Department of Health & Human Services.
- Shoveling will be performed within 24 hours after it stops snowing.

Submitting an application does not automatically guarantee enrollment in the program. All applications will be reviewed by HHS to determine eligibility. Completed applications can be mailed to the Department Health and Human Services; Division of Seniors Affairs: City Hall Annex, 1 Jackson Square Jersey City, NJ 07305. Applications are also accepted via email at jcshovels@jcnj.org. For additional information please call the Division of Senior Affairs at (201) 547-4391.





FREQUENTLY ASKED QUESTIONS (FAQ)

How do I apply for the JC Shovels Program?

Call (201) 547 4391, email jcshovels@jcnj.org, or visit the Department of Health and Human Services' Division of Seniors Affairs at the City Hall Annex, 1 Jackson Square in Jersey City.

What are the requirements for the JC Shovels program eligibility?

The recipient must be 60 years or older or disabled, and must be the owner of either a <u>one-or</u> <u>two-family home</u>. Seniors who live with or near able-bodied family members <u>do not qualify</u>.

Is there a cost involved with the JC Shovels program?

No, there is no cost for seniors, and no money is to be exchanged between the worker(s) and the senior/disabled individuals.

Do I have to call each time it snows?

No, once approved, you will be eligible for the entire snow season.

Is there deadline for application process?

<u>YES.</u> In order to provide services, Senior Affairs must have completed the application at least 72 hours prior to a snow storm.

When will the shoveling begin?

The shoveling will occur within 24 hours after the snow has stopped. Workers will only be activated for snow accumulation of 2 inches or more.

Will workers shovel my driveway and dig out my car?

No, workers will only shovel a walking path wide enough for people to pass by unobstructed. The path will only be shoveled the length of the front sidewalk and up to the front door, including any steps to your main entrance.

Do I have to provide shovels?

No, the worker will bring a shovel and rock salt provided by the City.

Who do I contact if my walkway has not been shoveled within 24 hours after the snow?

You should contact the Department of Health and Human Services' Division of Senior Affairs at (201) 547-4391or e-mail <u>icshovels@jcnj.org</u>.

Will I receive a violation from the city if my walkway has not been shoveled?

No, once a senior/disabled resident is registered for the JC Shovels program, they will not receive a violation for failure to shovel.